Brilliant Solutions
Email completed forms to
Email: services@happigeek.ca

execulink
TELECOM

Execulink Telecom
300 Victoria St. N. Unit 14
Kitchener, Ontario, N2H 6R9

Customer Information

Name:

Email Address:

Home Telephone Number:

Daytime Number:

Property Information: O Own   O Rent

Landlord Name (if applicable):

Landlord Telephone Number (if applicable):

Account Information

Are you a new Execulink Telecom Internet customer?   Yes O   No O

If you are a new Execulink Telecom Internet customer, please choose the following :

Username (6-8 characters): Choice #1: _____   Choice #2: _____

Execulink Telecom will assign a password :_____

Security Question: What is the name of your elementary/primary school?   Security Answer: _____

Driver's License Number: _____   Date of Birth: _____

Service Address – This is the address the service will be installed
(If your mailing address is different please contact Execulink Telecom)

911#:

Street Name:

Box #:

Nearest Intersection:

City:

Postal Code:

Select Plan	Transfer Rate	Install Fee	Re-occurring Fee's	Term. (min)	Plan Details
O	Download: Up to3Mbps Upload: Up to 1 Mbps	FREE	$69.95/month** PAP or Credit Card	48 Months	Unlimited Usage
O	Download: Up to3Mbps Upload: Up to 1 Mbps	$89.95	$69.95/month** PAP or Credit Card	24 Months	Unlimited Usage

Service includes 5 Mailboxes, SpamGuard™, VirusGuard™ and up to 10 hours of local dial-up. Dial-up available in Execulink Telecom's local dial-up areas only. *High Speed end-users are provided with a dynamic public address and the ability to connect **one Ethernet device**. The dynamic public address requires the use of a PPPoE client or residential gateway. Standard installation includes: Radio, POE device, satellite arm and 100ft cable. Additional charges may apply upon installation assessment. All extra charges will be explained and the homeowner will have the right to refuse services if the cost is deemed excessive. End-users will require additional hardware to connect more than one PC. Static public addressing is available at an additional cost. **Any Installation Fees are due upon receipt of first invoice and could vary depending on results of on-site survey. ** ***There is no charge for the site survey, however site survey fee may be charged under certain conditions such as refusal to install service after a positive site survey and pre-cancellation of site-survey without 48hrs notification may result in cancellation fee. A charge of $119.95 plus taxes is applicable if service is moved. You can move to another Execulink Service at no cost. Execulink Telecom's High Speed Wireless requires a working Ethernet (network) card in the customer's computer before the arrival of the installation team. Installation team will not install the Ethernet (network) card for the customer for liability reasons. VoIP, VPN and terminal traffic is best effort only. At any point, you may move to Execulink Telecom's High Speed DSL Service if available at the then current DSL price with no penalty by finishing off your current contract term.(New customer promotions not available). Move notifications must be made 4- 6 weeks prior to move

AUTHORIZATION / TERMS AND CONDITIONS

I agree to make myself familiar with, and abide by the terms and conditions of service and acceptable use policy as posted on the Execulink Telecom web site. www.execulink.com. I certify that the above information is true. This information is to be used only for opening and maintaining an account. I give permission for Execulink Telecom to perform a site survey at the location outlined in this document if I am not present. I am 18 years of age or older

Name (print): _____   **Authorized Signature:** _____   **Date:_____/_____/_____**

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PRE INSTALL OFFSITE SURVEY QUESTIONS – Residential

Building Construction	O Brick O Siding O Other _____
Style of roof & approx height	O Sloped O Flat O Steel shingles O Asphalt shingles O Other _____ Approx. Height _____
Is the basement finished or unfinished?	O Finished O Unfinished
Any other structures surrounding the building?	O Tall Buildings O Trees O Other _____
What OS are you running?	O Win 98 O Win 2000 O Millennium O XP O Vista O Win 7 O Mac
Do you have an Ethernet Card?	O Yes O No
Geographic setting?	O High ground O Valley O Level Land • Other _____
Is there a TV tower on the property?	O Yes O No
Method of payment:	Pre-authorized payment: O Visa O Master Card _____ *(Please write card number)* Expiry date_____/_____	O Pre-authorized payment: Bank Account _____ *(Please write all numbers from the bottom of your cheque above or fax in a copy of VOID cheque with your contract)* **Please note: PAP information is required in order to begin the sign-up process.**
Method of receiving invoices:	O Email Invoice - Free O Postal Mail Invoice - $2/month
Select how many months of service you would like to pay for at a time.	O 1 Month O 4 Months O 12 Months
Select any additional services that you are interested in receiving information about.	O Long Distance O Virus Protection O Parental Controls O Web Hosting Solutions
Preferred Installation Time of Day: Please note this is not a guarantee	O 8am – 11am O 11am – 2pm O 2pm – 5pm
How did you hear about our wireless high speed?	
If a friend referred you, please provide their name and email address.	

Execulink Telecom recommends a router if there are multiple devices that you will want to share the same connection to the internet. Many of the commercial grade routers from consumer electronic stores will be compatible. The type of router selected will depend upon your usage and we advise you to talk to the store sales representative for the right selection. If you plan to purchase a router, please ensure you have purchased your router prior to your installation date.

Please be advised that any missing information may delay the site survey and installation process.

Authorized Signature: _____   **Date:_____/_____/_____**

Computer Repair . Router Setup . Networks . Internet Broadband
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WE FIX COMPUTERS
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